

TalkTalk Help

 All topics 

Have a question?
[Ask Amy](#), our virtual assistant



How do I set up Windows 8 Mail for TalkTalk email?



Problem with your service?

Check our network, report and track issues:

This page tells you how to set up Windows 8 Mail to work with your TalkTalk email service. Before starting, make sure you know the exact spelling of your email address. If you're unsure, you can check your email address details by signing in to [My Account](#).

These instructions are for computers running the Microsoft Windows 8 operating system only.

Please be aware that in order to sign in to Windows 8 Mail, you also need a Microsoft-provided email account. If you don't have one (and don't want to create one) please consider using a different program for your email.

Follow the steps below to set up Windows 8 Mail to work with your TalkTalk email service.

Members forum

Discuss your experience with other TalkTalk customers and get advice from our experts
[Visit the members forum](#)

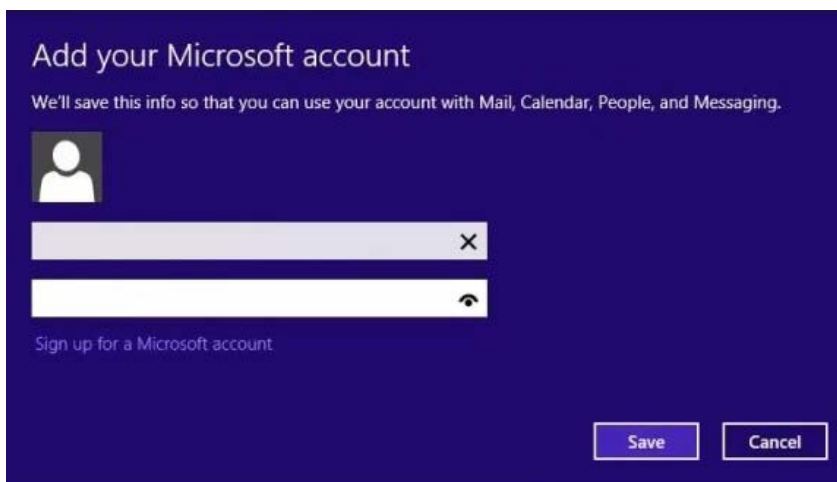


Step 1 - Start up the software

1. On the Start screen, click the Mail icon.



2. On the sign-in screen, enter your Microsoft (*not TalkTalk*) email address and password.

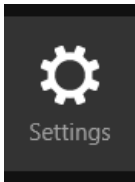


Step 2 - Add a new email account

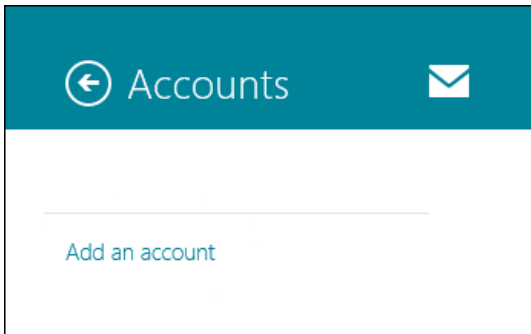
1. On the Mail screen, move the mouse pointer to the top right corner and select Settings from the Charms menu.

Problem with your service?

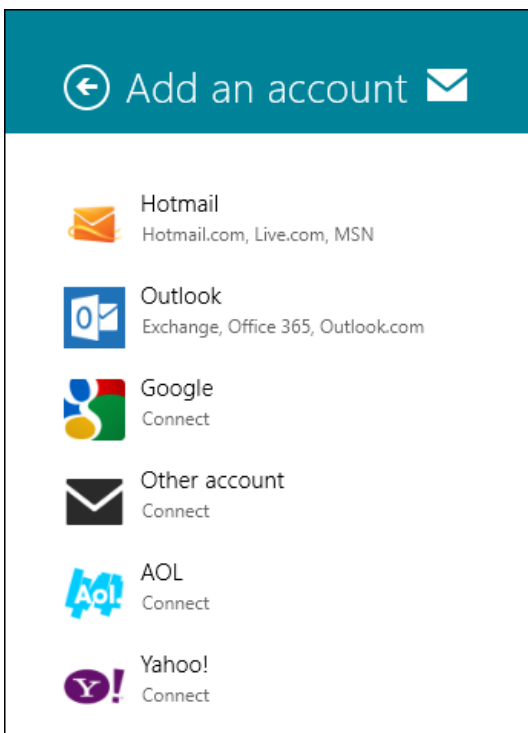
Check our network, report and track issues:



2. On the Settings menu, select Accounts and then Add an account.



3. On the Add an account screen, select Other Account.



Step 3 - Enter your account details

1. On the Add your Other account screen, type in your TalkTalk email address (as it appears in [My Account](#), taking note of the exact spelling).
2. Type your password into the Password box, remembering that it is case-sensitive.
3. Click Show more details.

Add your Other account

Enter the information below to connect to your Other account.

Email address

Password

[Show more details](#)

4. Type mail.talktalk.net into the Incoming (IMAP) email server box.
5. Type port number 143 into the adjacent Port box.
6. Type smtp.talktalk.net into the Outgoing (SMTP) email server box.
7. Type port number 587 into the adjacent Port box.
8. Tick the Outgoing server requires SSL box.
9. Tick the Outgoing server requires authentication box.
10. Tick the Use the same password to send and receive mail box.

Add your Other account

Enter the information below to connect to your Other account.

Email address

Username

Password

Incoming (IMAP) email server Port

Incoming server requires SSL

Outgoing (SMTP) email server Port

Outgoing server requires SSL

Outgoing server requires authentication

Use the same username and password to send and receive email

[Show fewer details](#)

Once you have entered these details, click Connect. You will then return to the main Mail window.

Your email account is now set up. To test it, send an email to your TalkTalk email address

and check if Windows 8 Mail receives it.

The program will automatically check for new messages at regular intervals. You can make it immediately check for new messages by clicking the Sync button.

You can get further help on using email and other topics at the [TalkTalk Absolute Beginners](#) forum.

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Did you find this answer helpful?

Yes No

It's good to share



TalkTalk

A brighter home for everyone

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Essentials
Plus TV
Fibre
Mobile
Home Phone
HomeSafe
Business Broadband

News & More
Home
News
TV guide
Movies
Money
Lifestyle
Parentdish
Travel
Games
Play to Win
eBay
Sitemap

My Account
Summary
Bills & payment
Profile & settings
Package & Boosts
Moving home?
Extras from TalkTalk
Support & tools

My Mail
Inbox
Contacts
Calendar
Settings

Help
My Account & bills
TV
Broadband & wi-fi
Mobile
Home phone
Email
Joining us
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